

HEALTHCARE 2030 VALUE FRAMEWORK™

Value Must Be Designed In.

Intelligent transformation does not create value simply because technology is deployed. Value is created when purpose, experience, performance, and sustainability are intentionally designed into transformation from the beginning.



What value are we creating - and for whom?



The goal is not implementation.

THE RE-POSSIBLE PREMISE

Implementation is not the outcome. Improvement is.

THE FOUR DIMENSIONS OF VALUE

Four Dimensions. One Value System.

Value is strongest when mission, experience, operational performance, and financial sustainability are understood together – not as competing outcomes.



MISSION

Advance what matters most.

Better health + clinical outcomes
Quality + safety
Access to care
Equity + community benefit
Mission alignment

Leadership question:

Are we creating meaningful improvement in health and care?



EXPERIENCE

Make healthcare more human.

Patient + family experience
Clinician + colleague experience
Simplicity + reduced friction
Personalization
Engagement + trust

Leadership question:

Does this make the experience meaningfully better for the people we serve and those delivering care?



OPERATIONAL

Create capacity for what matters.

Productivity + capacity
Workflow improvement
Reliability
Reduced administrative burden
Better decisions + responsiveness

Leadership question:

Are we improving the system so people can spend more capacity on what matters most?



FINANCIAL

Create sustainable value.

Cost avoidance + reduction
Revenue improvement
Productivity value
Asset + technology optimization
ROI + long-term sustainability

Leadership question:

Does this create a sustainable economic model that enables continued investment in better health?

The strongest transformation creates value across dimensions.

VALUE SYSTEM

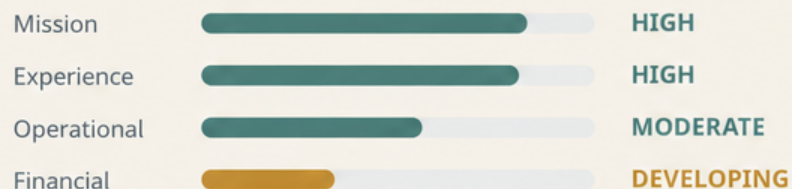
Value Is Not a Single Outcome.

Not every initiative needs to maximize all four dimensions equally. But leaders should understand the tradeoffs intentionally rather than discover them after implementation.



VALUE PROFILE

The profile - not one ROI number - tells the fuller story.



INTENTIONAL TRADEOFFS

Value should be balanced intentionally, not averaged blindly. A high-impact initiative may create exceptional mission value while requiring a longer financial horizon - and that may be the right decision when leaders name the tradeoff clearly.

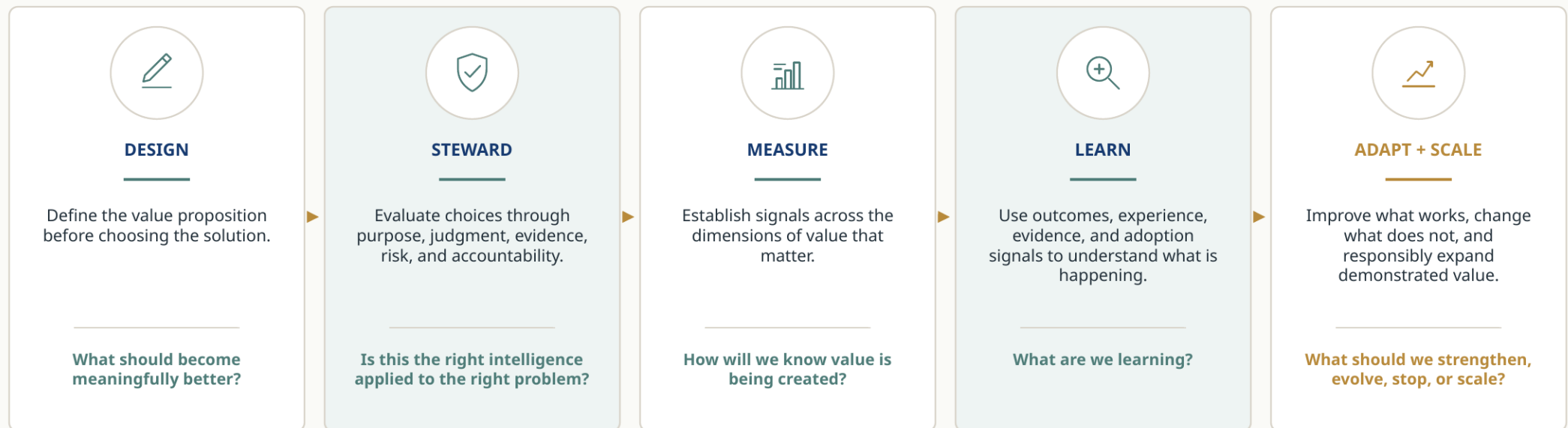
The better question is not only 'What is the return?' It is 'What becomes possible because we did this?'

Value is more than ROI.

FROM VALUE PROMISE TO VALUE REALIZATION

Design Value Before You Measure It.

Value realization begins before a solution is selected. It requires purpose, stewardship, measurement, learning, and adaptive scale.



Value realization is a learning system - not a final calculation.

THE VALUE CONVERSATION CHANGES

Ask Better Questions About Value.

Healthcare 2030 reframes value from a post-implementation calculation into a leadership conversation about purpose, improvement, and responsible investment.



INSTEAD OF ASKING:

What does the technology cost?

HEALTHCARE 2030 ASKS:

What becomes possible because of it?



INSTEAD OF ASKING:

What is the ROI?

HEALTHCARE 2030 ASKS:

What value are we creating across mission, experience, operations, and financial sustainability?



INSTEAD OF ASKING:

Did we implement it?

HEALTHCARE 2030 ASKS:

Did something meaningfully improve?

VALUE WITH PURPOSE.

The future of healthcare should not be measured by how much intelligence we deploy. It should be measured by what that intelligence enables us to make better.



Better health.



Better experiences.



Better ways of working.



More sustainable systems.

Technology is the enabler. People remain the purpose.